



# JSTOR Digital Stewardship Services

## Accessibility Conformance Report

### International Edition

(Based on VPAT® Version 2.5)

**Name of Product:** JSTOR Digital Stewardship Services

**Report Date:** December 2025

**Product Description:** JSTOR Digital Stewardship Services is an integrated, cloud-hosted solution that unifies digital asset management, descriptive metadata creation, long-term preservation, and powerful tools for access and discovery.

**Contact Information:** support@ithaka.org

**Notes:** ITHAKA is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that our services comply with web accessibility guidelines. Due to the scale and complex nature of JSTOR Stewardship, this is an ongoing effort.

We have evaluated the JSTOR Stewardship interface on the basis of, and with a focus on, its core functionality. Core functionality is defined here as uploading, cataloging, and publishing digital collections to JSTOR, DPLA, and Omeka sites via the JSTOR Stewardship platform.

Additional information about JSTOR Stewardship's accessibility is available at [Product Accessibility - JSTOR Digital Stewardship Services Support](#).

**Evaluation Methods Used:** MacOS - VoiceOver + Safari/Chrome/Firefox, Windows - NVDA & JAWS 2024 + Chromium Edge/Firefox, Color Contrast Analyzer Tool, WAVE tool, ANDI, text spacing bookmarklet, keyboard-only

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline   | Included In Report                                |
|--|---|
| <a href="#">Web Content Accessibility Guidelines 2.0</a>   | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.1</a>   | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.2</a>   | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>  | (Yes)   |
| <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</a> AND<br><a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a> | (Yes)   |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

# WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

| Criteria  | Conformance Level   | Remarks and Explanations  |
|---|---|---|
| <p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 10.1.1.1 (Non-web document)</li> <li>• 11.1.1.1.1 (Open Functionality Software)</li> <li>• 11.1.1.1.2 (Closed Functionality Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                             | <p>Web: Partially Supports<br/>           Electronic Docs: Not Applicable<br/>           Software: Not Applicable<br/>           Closed: Not Applicable<br/>           Authoring Tool: Supports</p> | <p>Most meaningful images which are part of the JSTOR Stewardship platform UI are provided with a text alternative. To validate support for this criterion, we evaluated the images that regularly appear throughout the Stewardship platform (e.g. icons, logos, and UI components) and validated with assistive technology to determine whether they had appropriate text alternatives.</p> <p>Stewardship allows users to provide text alternatives for visual content uploaded by the user, by adding data to describe the content they upload. However, within the image viewer the &lt;canvas&gt; element does not provide a programmatic association with this description.</p>  |
| <p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Partially Supports<br/>           Electronic Docs: Not Applicable<br/>           Software: Not Applicable<br/>           Closed: Not Applicable<br/>           Authoring Tool: Supports</p> | <p>As a provider of third-party content, audio-only and video-only media available through JSTOR Stewardship is uploaded by participating institutions and individual contributors. JSTOR Stewardship automatically generates transcripts for uploaded audio and video content based on the audio track, which may serve as a media alternative for audio-only or video-only content.</p> <p>Contributors may also provide their own transcripts or additional descriptive context through associated metadata fields. However, JSTOR Stewardship does not require contributors to supply a media alternative, and transcript accuracy may vary depending on the quality of the source audio.</p> <p>Support and instructional videos related to the use of JSTOR Stewardship are hosted through YouTube. These</p> |

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|  |   | videos currently do not have separately authored transcripts, but they do not convey information visually that is not otherwise available through audio.   |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                   | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Supports</p>           | <p>Video content available through JSTOR Stewardship is provided by participating institutions and individual contributors. For uploaded video with synchronized audio, JSTOR Stewardship automatically generates captions derived from the audio track. Contributors may also upload their own caption files, which can be modified or replaced over time.</p> <p>Support and instructional videos related to JSTOR Stewardship are hosted through YouTube, which provides closed captions. JSTOR Stewardship does not validate caption quality or require contributors to review or correct automatically generated captions.</p>  |
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Partially Supports</p> | <p>Video content hosted via JSTOR Stewardship is provided by third-party contributors. JSTOR Stewardship does not provide a mechanism for attaching separate audio description tracks. Contributors may provide a media alternative, such as a transcript that includes any necessary visual information, by creating and populating metadata fields associated with the content.</p> <p>JSTOR Stewardship automatically generates transcripts from the audio track for uploaded audio and video content. These transcripts reflect spoken audio and other audible information, but they do not include descriptions of visual-only content unless the contributor supplies that information separately.</p> |

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| <p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.1 (Web)</li> <li>● 10.1.3.1 (Non-web document)</li> <li>● 11.1.3.1.1 (Open Functionality Software)</li> <li>● 11.1.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Partially Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>Page structure, as well as the relationships between objects and their corresponding context on a page, is conveyed through semantic markup on JSTOR Stewardship. Screen readers were utilized to validate that relationships between labels and elements on the platform, as well as the structure of the page, was available to assistive technology.</p> <p>There are known exceptions with:</p> <ul style="list-style-type: none"> <li>- The filters panel within the Project Page has a heading structure that doesn't reflect the visual hierarchy</li> <li>- The sets panel has items in a list that are do not have an explicit role</li> </ul> <p>Remediation timeline expected end of Q1 2026.</p> |
| <p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.2 (Web)</li> <li>● 10.1.3.2 (Non-web document)</li> <li>● 11.1.3.2.1 (Open Functionality Software)</li> <li>● 11.1.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>    | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>           | <p>The sequence of content does not affect its meaning, and is encoded in a logical and straightforward way where it does. Support for this criterion was validated through the use of assistive technology on the pages in JSTOR Stewardship to identify whether the order of the page's structured sequence created any barriers.</p>   |
| <p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p>  | <p>Web: Supports<br/>Electronic Docs: Not Applicable</p>  | <p>JSTOR Stewardship does not provide sensory characteristics of interactive elements as part of</p>  |

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| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.3 (Web)</li> <li>● 10.1.3.3 (Non-web document)</li> <li>● 11.1.3.3 (Open Functionality Software)</li> <li>● 11.1.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   | <p>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>   | <p>instructions to the user. This was verified by validating instructions for understanding and operating the pages within JSTOR Stewardship and ensuring nothing references sensory characteristics.</p>  |
| <p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.1 (Web)</li> <li>● 10.1.4.1 (Non-web document)</li> <li>● 11.1.4.1 (Open Functionality Software)</li> <li>● 11.1.4.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>Textual or visual indicators are also used where color conveys information, indicates an action, prompts a response, or distinguishes a visual element in JSTOR Stewardship. This was validated by keyboard tabbing through the interactive elements of the platform to observe focus indicators, and by observing visuals on the platform in grayscale to determine if color indicated meaning</p> |
| <p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.2 (Web)</li> <li>● 10.1.4.2 (Non-web document)</li> <li>● 11.1.4.2 (Open Functionality Software)</li> </ul>  | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>There is no audio on the JSTOR Stewardship platform which plays automatically. This was validated by navigating to the pages where the audio and video content can be edited on JSTOR Stewardship.</p>  |

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| <ul style="list-style-type: none"> <li>● 11.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |  |   |
| <p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.1 (Web)</li> <li>● 10.2.1.1 (Non-web document)</li> <li>● 11.2.1.1.1 (Open Functionality Software)</li> <li>● 11.2.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Partially Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: See information in 5.1.3.1 through 5.1.3.16<br/>Authoring Tool: Not Applicable</p> | <p>Support for keyboard accessibility of JSTOR<br/>Stewardship was validated by keyboard-only navigation of the platform. Keyboard functionality on all interactive UI elements has also been verified.</p> <p>There are known exceptions including:</p> <ul style="list-style-type: none"> <li>- Admin &gt; Users table is not keyboard-only accessible</li> <li>- Project Settings &gt; Fields table is not keyboard-only accessible</li> <li>- Project Settings &gt; Targets table is not keyboard-only accessible</li> </ul> <p>Remediation timeline expected end of Q1 2026.</p> |
| <p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.2 (Web)</li> <li>● 10.2.1.2 (Non-web document)</li> <li>● 11.2.1.2 (Open Functionality Software)</li> <li>● 11.2.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>  | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p>  | <p>In most cases, elements can be entered and exited via the use of a keyboard alone. Pages are coded to allow the user to move browser focus from one interactive element to another, verified through testing with keyboard-only navigation of the platform.</p> <p>There are known exceptions including:</p> <ul style="list-style-type: none"> <li>- During the Create a Project flow, the main section of the page has a focus trap that keeps users within the flow, but does not allow them</li> </ul>   |

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| <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   |  | <p>to navigate out, either to the side or account navigation. Users are able to interact with the Cancel button that takes them out of the flow and allow access to those other areas.</p> <p>Remediation timeline expected end of Q1 2026.</p> |
| <p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web)</li> <li>● 10.2.1.4 (Non-web document)</li> <li>● 11.2.1.4.1 (Open Functionality Software)</li> <li>● 11.2.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>  | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: See information in 5.1.3.1 through 5.1.3.16</p> <p>Authoring Tool: Not Applicable</p> | <p>Character key shortcuts are not used on JSTOR Stewardship. There are keyboard shortcuts in use but they require multi-key press combinations to invoke.</p>  |
| <p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.1 (Web)</li> <li>● 10.2.2.1 (Non-web document)</li> <li>● 11.2.2.1 (Open Functionality Software)</li> <li>● 11.2.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>                              | <p>JSTOR Stewardship does not set any type of time limits for users.</p>  |

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| <p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.2 (Web)</li> <li>● 10.2.2.2 (Non-web document)</li> <li>● 11.2.2.2 (Open Functionality Software)</li> <li>● 11.2.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>                | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>JSTOR Stewardship was not encoded or designed with any areas utilizing blinking or scrolling information. The audio and video files on JSTOR Stewardship do not play automatically. This was validated by navigating to the pages for editing audio and video content.</p> |
| <p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.3.1 (Web)</li> <li>● 10.2.3.1 (Non-web document)</li> <li>● 11.2.3.1 (Open Functionality Software)</li> <li>● 11.2.3.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>The JSTOR Stewardship platform does not include any animated, flashing, blinking, or video content.</p>  |
| <p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.1 (Web)</li> </ul>   | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>   | <p>JSTOR Stewardship allows users to move through navigation links and through large groups of content, to the main content of the page. Where repetitive navigation is present, a “skip to main content” link</p>  |

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| <ul style="list-style-type: none"> <li>● 10.2.4.1 (Non-web document) – Does not apply</li> <li>● 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.1 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>                                       |  | <p>allows the user to circumvent the navigation. Support for this was validated through tabbing through the platform with keyboard only navigation.</p>  |
| <p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.2 (Web)</li> <li>● 10.2.4.2 (Non-web document)</li> <li>● 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>● 11.2.4.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Authoring Tool: Not Applicable</p>   | <p>The titles of web pages on JSTOR Stewardship, as displayed in the browser tab of the webpage, are meaningful and relevant to their location within the platform. Support for this criterion was validated by manually checking the title of pages, modals and frames on the platform.</p> |
| <p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.3 (Web)</li> </ul>  | <p>Web: Partially Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable</p> | <p>Focus on elements on JSTOR Stewardship follows an order that is intuitive and logical. This was validated through navigating, with keyboard only, through the</p>   |

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| <ul style="list-style-type: none"> <li>● 10.2.4.3 (Non-web document)</li> <li>● 11.2.4.3 (Open Functionality Software)</li> <li>● 11.2.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   | <p>Authoring Tool: Not Applicable</p>   | <p>platform to identify the tab order of the pages and that, if meaning was affected, the tab order was sequential.</p> <p>There are known exceptions including:</p> <ul style="list-style-type: none"> <li>- Instances of focus not moving properly when a modal opens or dynamic content has updated without a page refresh.</li> </ul> <p>Remediation timeline expected end of Q1 2026.</p>  |
| <p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.4 (Web)</li> <li>● 10.2.4.4 (Non-web document)</li> <li>● 11.2.4.4 (Open Functionality Software)</li> <li>● 11.2.4.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>JSTOR Stewardship links are given labels that are meaningful and allow the user to discern their function in the context of the current page. Support for this was validated by navigating through the platform while utilizing screen readers to identify if the meaning of the links could be identified without visual cues, and tabbing through the platform to check the name of interactive elements against their function.</p> |
| <p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.1 (Web)</li> <li>● 10.2.5.1 (Non-web document)</li> <li>● 11.2.5.1 (Open Functionality Software)</li> <li>● 11.2.5.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>   | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>JSTOR Stewardship does not use multipoint or path-based gestures for interactions. This was verified through navigating the platform with only one cursor</p>  |

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| <ul style="list-style-type: none"> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>  |   |   |
| <p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.2 (Web)</li> <li>10.2.5.2 (Non-web document)</li> <li>11.2.5.2 (Open Functionality Software)</li> <li>11.2.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>When users click, tap, or press on an interactive element, they can cancel the action by moving their cursor away from the element before finishing the click, tap, or press action. This was validated by interacting with each interactive element on the platform using a single pointer.</p> |
| <p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.3 (Web)</li> <li>10.2.5.3 (Non-web document)</li> <li>11.2.5.3.1 (Open Functionality Software)</li> <li>11.2.5.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>    | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>User interface elements with text labels have an accessible name that includes the visually presented text. This was validated by navigating the platform using keyboard and screen reader, and checking the labels and names.</p>   |
| <p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.4 (Web)</li> <li>10.2.5.4 (Non-web document)</li> <li>11.2.5.4 (Open Functionality Software)</li> </ul>  | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>No functionality on JSTOR Stewardship can be operated by device or user motion.</p>  |

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| <ul style="list-style-type: none"> <li>● 11.2.5.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>   |   |   |
| <p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.1 (Web)</li> <li>● 10.3.1.1 (Non-web document)</li> <li>● 11.3.1.1.1 (Open Functionality Software)</li> <li>● 11.3.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>Each page within JSTOR Stewardship has the language attribute set to lang="en". Manual code inspection was performed to verify the presence of the language attribute on the pages of the JSTOR site.</p>  |
| <p><b><u>3.2.1 On Focus</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.1 (Web)</li> <li>● 10.3.2.1 (Non-web document)</li> <li>● 11.3.2.1 (Open Functionality Software)</li> <li>● 11.3.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul>   | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>The JSTOR Stewardship interface does not trigger changes when elements of the page receive focus. The level of support for this was validated by keyboard tabbing through the platform to identify if any changes occurred when an interactive control received focus.</p> |

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|---|---|--|
| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>  |   |  |
| <p><b><u>3.2.2 On Input</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.2.2 (Web)</li> <li>10.3.2.2 (Non-web document)</li> <li>11.3.2.2 (Open Functionality Software)</li> <li>11.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>The JSTOR Stewardship interface does not automatically cause a change of context, except when a user has performed an action meant to change the context. Testing for this was performed by tabbing through the platform to verify whether or not focus on a control, or other interactive elements, or caused a change of context.</p>     |
| <p><b><u>3.2.6 Consistent Help</u></b> (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>   | <p>Web: Supports</p>  | <p>Each page of JSTOR Stewardship has a side panel with navigation links to our Support pages where users can contact us for help.</p>   |
| <p><b><u>3.3.1 Error Identification</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.1 (Web)</li> <li>10.3.3.1 (Non-web document)</li> <li>11.3.3.1.1 (Open Functionality Software)</li> <li>11.3.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>   | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>JSTOR Stewardship strives to make errors clear and easily correctable by providing an indication of the error and a method for its resolution to the user. The level of support for this criterion was validated by evaluating the error messages produced through purposefully creating errors, both with and without a screen reader.</p> |

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| <ul style="list-style-type: none"> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |   |  |
| <p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.2 (Web)</li> <li>● 10.3.3.2 (Non-web document)</li> <li>● 11.3.3.2 (Open Functionality Software)</li> <li>● 11.3.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>JSTOR Stewardship makes action and input requirements easily understandable, by providing clear labeling on forms, buttons and other interactive elements, as well as contextual instructions on forms.</p>                                       |
| <p><b><u>3.3.7 Redundant Entry</u></b> (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>   | <p>Web: Supports</p>  | <p>The JSTOR Stewardship interface does not require users to input information that was previously entered in the same workflow or process</p>   |
| <p><b><u>4.1.1 Parsing</u></b> (Level A)</p> <p>Applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer 'Supports'</p> <p>WCAG 2.2 (obsolete and removed) - Does not apply</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.1 (Web)</li> <li>● 10.4.1.1 (Non-web document)</li> <li>● 11.4.1.1.1 (Open Functionality Software)</li> <li>● 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>  | <p>Web: Supports</p>  | <p>For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a>.</p> |

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| <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |  |   |
| <p><b><u>4.1.2 Name, Role, Value</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Partially Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Authoring Tool: Not Applicable</p> | <p>Elements on JSTOR Stewardship are encoded with a name, role and value, where appropriate, that give the user an indication of their function, as well as any additional options provided by them. Support for this criterion was validated through a mix of manual code inspection and tabbing through the interactive elements of the platform with a screen reader.</p> <p>There are known exceptions:</p> <ul style="list-style-type: none"> <li>- In the Sets panel, 'options' do not have an explicit role, but have been given tabIndex="0"</li> <li>- In the Sets panel, the Filter, Sort, and Actions menu buttons all have the same accName, "Actions".</li> </ul> <p>Remediation timeline expected end of Q1 2026.</p> |

## Table 2: Success Criteria, Level AA

Notes:

| Criteria   | Conformance Level   | Remarks and Explanations  |
|--|---|---|
| <p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable</p> | <p>JSTOR Stewardship does not host or provide live audio or video content. As such, this success criterion is not applicable to the platform's functionality.</p> |

| Criteria  | Conformance Level   | Remarks and Explanations   |
|---|---|--|
| <ul style="list-style-type: none"> <li>● 10.1.2.4 (Non-web document)</li> <li>● 11.1.2.4 (Open Functionality Software)</li> <li>● 11.1.2.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   | Closed: Not Applicable<br>Authoring Tool: Not Applicable  |  |
| <p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.5 (Web)</li> <li>● 10.1.2.5 (Non-web document)</li> <li>● 11.1.2.5 (Open Functionality Software)</li> <li>● 11.1.2.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | Web: Partially Supports<br>Electronic Docs:<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Does Not Support | <p>As a provider of third-party content, videos available through JSTOR Stewardship are published by participating institutions and individual contributors. JSTOR Stewardship does not create or supply audio descriptions for this content, and the platform does not currently provide a mechanism for uploading or selecting an additional audio description track.</p> <p>While contributors may upload video and audio content and can provide transcripts or additional descriptive context through associated metadata fields, JSTOR Stewardship does not offer a dedicated method for authoring, attaching, or managing prerecorded audio description tracks as defined by this success criterion.</p> <p>The only video content available to users through JSTOR Stewardship is content published by the user, their institution, or their organization. Support and instructional videos related to the use of JSTOR Stewardship do not convey essential visual</p> |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
|  |  | information that is not already available through the primary audio track.   |
| <p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>                | Web: Supports<br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Content is not restricted to a single display orientation on JSTOR Stewardship. This was verified by testing different orientations on a mobile device.  |
| <p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.5 (Non-web document)</li> <li>• 11.1.3.5.1 (Open Functionality Software)</li> <li>• 11.1.3.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Web: Supports<br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Common user input fields are implemented so that when specific data is expected in a particular field, the field's purpose is programmatically identifiable to make completing the field easier. This was verified by reviewing inputs that request common input purposes. |
| <p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> </ul>  | Web: Supports<br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable                                   | The JSTOR Stewardship interface meets contrast guidelines, verified through use of the axe extension, and WebAIM's color contrast checker.   |

| Criteria   | Conformance Level   | Remarks and Explanations  |
|--|---|---|
| <ul style="list-style-type: none"> <li>● 11.1.4.3 (Open Functionality Software)</li> <li>● 11.1.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>   | Authoring Tool: Not Applicable  |   |
| <p><b><u>1.4.4 Resize text</u></b> (Level AA)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.4 (Web)</li> <li>● 10.1.4.4 (Non-web document)</li> <li>● 11.1.4.4.1 (Open Functionality Software)</li> <li>● 11.1.4.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Closed: Not Applicable<br/>Authoring Tool: Not Applicable</p> | All pages on JSTOR Stewardship are readable and functional when text size is doubled, verified through the use of zooming in on pages to 200%.  |
| <p><b><u>1.4.5 Images of Text</u></b> (Level AA)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.5 (Web)</li> <li>● 10.1.4.5 (Non-web document)</li> <li>● 11.1.4.5.1 (Open Functionality Software)</li> <li>● 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>  | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Authoring Tool: Not Applicable</p>                            | <p>If the same visual presentation can be made using text alone, an image is not used in lieu of that text. This was verified through checking images of text across the pages on the platform.</p> <p>Users on JSTOR Stewardship can provide alternative text for images of text in multiple ways. They are also able to upload high resolution images of text to make</p> |

| Criteria   | Conformance Level   | Remarks and Explanations   |
|--|---|--|
| <ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>  |   | <p>this text more visible. However, the platform does not provide feedback on images of text. It is therefore up to the users to create accessible images on JSTOR Stewardship.</p> <p>The support pages for JSTOR Stewardship give recommendations to Stewardship users about how to create useful text alternatives.</p>   |
| <p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> <li>● 10.1.4.10 (Non-web document)</li> <li>● 11.1.4.10 (Open Functionality Software)</li> <li>● 11.1.4.10 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | <p>Web: Partially Supports<br/>           Electronic Docs: Not Applicable<br/>           Software: Not Applicable<br/>           Closed: Not Applicable<br/>           Authoring Tool: Not Applicable</p> | <p>The JSTOR Stewardship platform in most cases is presented without any loss of information or functionality when vertically scrolling content at a width of 320px or horizontally scrolling content at a height of 256px. This was validated by testing different screen widths using Chrome's mobile device emulator.</p> <p>There are known issues where sticky content overlaps at these smaller screen sizes causing loss of content.</p> <p>Remediation timeline expected end of Q1 2026.</p> |
| <p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> <li>● 11.1.4.11 (Open Functionality Software)</li> <li>● 11.1.4.11 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>                                  | <p>Web: Supports<br/>           Electronic Docs: Not Applicable<br/>           Software: Not Applicable<br/>           Closed: Not Applicable<br/>           Authoring Tool: Not Applicable</p>           | <p>User interface components and graphical elements on JSTOR Stewardship have at least a 3:1 contrast against the adjacent colours. This was validated by using the Colour Contrast Analyzer (CCA) tool.</p>   |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--|---|
| Revised Section 508 – Does not apply   |  |   |
| <p><b>1.4.12 Text Spacing</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 10.1.4.12 (Non-web document)</li> <li>• 11.1.4.12 (Open Functionality Software)</li> <li>• 11.1.4.12 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>              | Web: Supports<br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | No loss of functionality occurs on JSTOR Stewardship when setting the text style properties to those dictated in the guideline. This was verified using a text spacing bookmarklet and visually inspecting each page.   |
| <p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 10.1.4.13 (Non-web document)</li> <li>• 11.1.4.13 (Open Functionality Software)</li> <li>• 11.1.4.13 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Web: Supports<br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Content that appears on hover or focus on the JSTOR Stewardship platform is dismissible, hoverable, and persistent by the user. This was verified by interacting with components on the platform where additional content appears on hover or keyboard focus. |
| <p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 10.2.4.5 (Non-web document) – Does not apply</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> </ul>   | Web: Supports<br>Electronic Docs: Not Applicable<br>Authoring Tool: Not Applicable   | JSTOR Stewardship is designed to support contextual navigation to help users orient themselves. Pages on the platform were checked to verify that they had navigation that would allow the user to proceed further and that they are not an orphaned page.    |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <ul style="list-style-type: none"> <li>11.2.4.5 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>  |  | There is no sitemap, but the majority of the platform's pages are navigable via the header and footer navigation links.  |
| <p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.6 (Web)</li> <li>10.2.4.6 (Non-web document)</li> <li>11.2.4.6 (Open Functionality Software)</li> <li>11.2.4.6 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Supports<br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable           | Manual code inspection, screen readers, and keyboard only navigation of the platform were used to verify that headings were properly utilized to give appropriate structure to the pages on JSTOR Stewardship, and that labels for interactive elements and form fields were provided.                                   |
| <p><b><u>2.4.7 Focus Visible</u></b> (Level AA)</p> <p>Also applies to:<br/>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul>  | Web: Partially Supports<br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | <p>It is visually apparent which page element has the current keyboard focus within JSTOR Stewardship. This was validated by testing with keyboard only navigation on Stewardship's pages and modals.</p> <p>There is one exception where keyboard focus is not visually apparent on a button used in the navigation</p> |

| Criteria  | Conformance Level       | Remarks and Explanations  |
|---|-------------------------|---|
| <ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul> |                         | sidebar. Remediation timeline expected end of Q1 2026.  |
| <p><b><u>2.4.11 Focus Not Obscured (Minimum)</u></b> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>  | Web: Supports           | There are no instances where focus indication is obscured and the user is not able to reposition the content. There is a cookie banner that appears on a users first visit to the platform, however it's placed as the first focusable content and is dismissible   |
| <p><b><u>2.5.7 Dragging Movements</u></b> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>   | Web: Partially Supports | <p>In most cases, there is no dragging functionality that can't also be performed in some other way, such as an additional button that enables the reordering of items in a list.</p> <p>There is one exception where reordering fields within the Project Settings is only done via dragging and dropping within the table. Remediation timeline expected end of Q1 2026.</p>  |
| <p><b><u>2.5.8 Target Size (Minimum)</u></b> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>  | Web: Supports           | This is met by ensuring that all interactive elements, such as links and buttons, have a target size of at least 24x24 pixels. This was confirmed through manual testing using a browser favlet that changes the cursor to a 24x24 pixel shape, allowing for precise overlay and measurement of interface items. Additionally, the design system, Pharos, incorporates these standards into its components, ensuring consistency and accessibility across the platform. |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <p><b><u>3.1.2 Language of Parts</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 10.3.1.2 (Non-web document)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>• 11.3.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Software: Not Applicable<br/>Authoring Tool: Partially Supports</p> | <p>All language on the JSTOR Stewardship platform is written in English, which matches the language of the page, and therefore does not include parts of language in separate languages that need to be tagged separately. This was verified by manual inspection of the code.</p> <p>Users on JSTOR Stewardship can add text in other languages to the content that they contribute. However, users currently do not have a way to tag these parts of the text as a language separate from the language of the page. JSTOR Stewardship will also not automatically detect language changes for the users.</p> |
| <p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | <p>Web: Supports<br/>Electronic Docs: Not Applicable<br/>Authoring Tool: Not Applicable</p>                                  | <p>Navigation links that are repeated on web pages do not change order when navigating through the platform. This was verified by checking the navigational elements provided on all the pages of JSTOR Stewardship.</p>   |
| <p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:</p>  | <p>Web: Supports</p>   | <p>Interactive elements on JSTOR Stewardship that perform the same function are consistently identified</p>  |

| Criteria   | Conformance Level   | Remarks and Explanations  |
|--|---|---|
| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.2.4 (Web)</li> <li>10.3.2.4 (Non-web document) – Does not apply</li> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>11.3.2.4 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>  | <p>within sets of pages on the platform. This was confirmed by navigating through the platform with keyboard tabbing and with a screen reader, to verify if elements within a set of pages utilized the same terminology for the same functionality.</p>        |
| <p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.3 (Web)</li> <li>10.3.3.3 (Non-web document)</li> <li>11.3.3.3 (Open Functionality Software)</li> <li>11.3.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Errors in the JSTOR Stewardship interface are identified clearly and suggestions are identified for correction. This was tested by purposefully creating errors on JSTOR Stewardship to examine the messaging provided to the user to correct the error.</p> |
| <p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.4 (Web)</li> </ul>   | <p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p>   | <p>Data entered by the user is checked for input errors and the user is given an opportunity to correct those errors. Additionally, when editing or adding content</p>  |

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--|--|
| <ul style="list-style-type: none"> <li>● 10.3.3.4 (Non-web document)</li> <li>● 11.3.3.4 (Open Functionality Software)</li> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>                                       | Closed: Not Applicable<br>Authoring Tool: Not Applicable                           | on JSTOR Stewardship users can re-edit this content later.   |
| <p><b><u>3.3.8 Accessible Authentication (Minimum)</u></b> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>  | Web: Supports  | There are a number of ways to authenticate on the JSTOR Stewardship platform that do not require a cognitive test (ie. remembering passwords), Single Sign On with Google and Microsoft, and International access methods (SAML, Proxies, IP).             |
| <p><b><u>4.1.3 Status Messages</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.3 (Web)</li> <li>● 10.4.1.3 (Non-web document)</li> <li>● 11.4.1.3 (Open Functionality Software)</li> <li>● 11.4.1.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Web: Supports<br>Electronic Docs: Not Applicable<br>Authoring Tool: Not Applicable | Status messages on JSTOR Stewardship can be detected and presented to the user by assistive technologies. This was verified by reviewing status messages on the platform and using assistive technology to ensure they can be identified programmatically. |

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria                          | Conformance Level  | Remarks and Explanations   |
|-----------------------------------|--------------------|--|
| 302.1 Without Vision              | Supports           | JSTOR Stewardship supports assistive technology where a visual element is provided. Images on the platform have appropriate alternative text, and meaningful visual elements are conveyed to assistive technologies.   |
| 302.2 With Limited Vision         | Supports           | The JSTOR Stewardship interface does not interfere with any browser settings that function as or work with assistive technology. Additionally, users with limited vision should not encounter issues with color contrast, content sizing, or zoom functionality. |
| 302.3 Without Perception of Color | Supports           | Users do not need to rely on their perception of color to use the platform fully. We utilize the default browser focus indicator to allow keyboard users to identify their location on the page.   |
| 302.4 Without Hearing             | Partially Supports | Use of the JSTOR Stewardship platform does not inherently depend on hearing to operate its core functionality, such as   |

| Criteria | Conformance Level | Remarks and Explanations   |
|----------|-------------------|--|
|          |                   | <p>uploading, describing, and managing digital content. The user interface does not require audio cues to complete tasks.</p> <p>Audio and video content available through JSTOR Stewardship is provided by participating institutions and individual contributors. For uploaded audio and video content, JSTOR Stewardship automatically generates transcripts based on the audio track, which may assist users who are deaf or hard of hearing in accessing spoken content.</p> <p>However, the platform does not require contributors to review or correct automatically generated transcripts, nor does it ensure that transcripts are provided for all support or instructional media. The accessibility of third-party audio and video content therefore depends on the quality of contributor-supplied or automatically generated text alternatives.</p> <p>Support and instructional videos related to the use of JSTOR Stewardship are hosted through YouTube. These videos provide captions but do not currently have separately authored transcripts.</p> |

| Criteria                   | Conformance Level  | Remarks and Explanations   |
|----------------------------|--------------------|--|
| 302.5 With Limited Hearing | Partially Supports | <p>JSTOR Stewardship's interface and primary workflows do not rely on hearing and can be operated without audio input. Core functionality, including content upload, metadata creation, and publication, is accessible without the use of sound.</p> <p>Audio and video content available through JSTOR Stewardship is contributed by third parties. The platform automatically generates transcripts from the audio track of uploaded media, which may support users with limited hearing in accessing spoken information.</p> <p>JSTOR Stewardship does not validate the accuracy of automatically generated transcripts and does not require contributors to provide captions or transcripts for all media. As a result, the accessibility of contributed audio and video content for users with limited hearing depends on the quality and completeness of contributor-supplied or system-generated text alternatives.</p> <p>Support and instructional videos related to JSTOR Stewardship are hosted through YouTube and include captions but do not currently provide separate transcripts.</p> |

| Criteria                              | Conformance Level  | Remarks and Explanations   |
|---------------------------------------|--------------------|--|
| 302.6 Without Speech                  | Supports           | There is no part of the JSTOR Stewardship interface that requires user speech.   |
| 302.7 With Limited Manipulation       | Partially Supports | <p>JSTOR Stewardship strives to ensure that all elements of the interface can be used via keyboard only. At the moment, we do not have the resources to test with certain types of assistive technology (adaptive keyboards, eye tracking software, etc). There are no aspects of the platform that require fine motor control or the operation of more than one control at the same time.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> <li>- Admin &gt; Users table is not keyboard-only accessible</li> <li>- Project Settings &gt; Fields table is not keyboard-only accessible</li> <li>- Project Settings &gt; Targets table is not keyboard-only accessible</li> </ul> <p>Remediation timeline expected end of Q1 2026.</p> |
| 302.8 With Limited Reach and Strength | Partially Supports | JSTOR Stewardship is an online interface and device agnostic. JSTOR Stewardship strives to ensure that all elements of the interface can be used via the use Page 23 of 34 of a keyboard. There are no aspects of the platform that require fine motor control or the  |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
|  |                   | <p>operation of more than one control at the same time</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> <li>- Admin &gt; Users table is not keyboard-only accessible</li> <li>- Project Settings &gt; Fields table is not keyboard-only accessible</li> <li>- Project Settings &gt; Targets table is not keyboard-only accessible</li> </ul> <p>Remediation timeline expected end of Q1 2026.</p>  |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports          | <p>JSTOR Stewardship strives to support users with limited language, cognitive and learning abilities in a variety of ways, as noted below:</p> <ul style="list-style-type: none"> <li>- The Stewardship interface does not contain fields that require timed reactions, or use any graphics or tools that may distract a user (i.e. carousel graphics, blinking or flashing images, etc).</li> <li>- There are no complex, multi-stage processes inherent in the core functionality of the Stewardship platform.</li> <li>- Consistency is provided on the Stewardship platform via predictable navigation and meaningful semantic structure.</li> </ul> |

| Criteria | Conformance Level | Remarks and Explanations   |
|----------|-------------------|--|
|          |                   | <ul style="list-style-type: none"> <li>- Stewardship does not interfere with any assistive technology that aids individuals with limited cognitive, language and learning abilities.</li> <li>- Stewardship access is primarily IP based for large institutions and offers browser pairing ensuring that signing in is kept to a minimum.</li> <li>- The Stewardship platform is written in clear, simple language with the intention of making the cataloging and organization of content easy.</li> <li>- Errors on the Stewardship platform are clearly defined and instructions for remediation are readily provided to assistive technologies.</li> </ul> |

## Chapter 4: [Hardware](#)

Notes:

## Chapter 5: [Software](#)

Notes:

## Chapter 6: [Support Documentation and Services](#)

Notes:



# EN 301 549 Report

Notes:

## Chapter 4: Functional Performance Statements (FPS)

Notes:

| Criteria                                 | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| 4.2.1 Usage without vision               | Supports           | JSTOR Stewardship supports assistive technology where a visual element is provided. Images on the platform have appropriate alternative text, and meaningful visual elements are conveyed to assistive technologies.   |
| 4.2.2 Usage with limited vision          | Supports           | The JSTOR Stewardship interface does not interfere with any browser settings that function as or work with assistive technology. Additionally, users with limited vision should not encounter issues with color contrast, content sizing, or zoom functionality. |
| 4.2.3 Usage without perception of colour | Supports           | Users do not need to rely on their perception of color to use the platform. We utilize the default browser focus indicator to allow keyboard users to identify their location on the page  |
| 4.2.4 Usage without hearing              | Partially Supports | Use of the JSTOR Stewardship platform does not inherently depend on hearing to operate its core functionality, such as   |

| Criteria | Conformance Level | Remarks and Explanations   |
|----------|-------------------|--|
|          |                   | <p>uploading, describing, and managing digital content. The user interface does not require audio cues to complete tasks.</p> <p>Audio and video content available through JSTOR Stewardship is provided by participating institutions and individual contributors. For uploaded audio and video content, JSTOR Stewardship automatically generates transcripts based on the audio track, which may assist users who are deaf or hard of hearing in accessing spoken content.</p> <p>However, the platform does not require contributors to review or correct automatically generated transcripts, nor does it ensure that transcripts are provided for all support or instructional media. The accessibility of third-party audio and video content therefore depends on the quality of contributor-supplied or automatically generated text alternatives.</p> <p>Support and instructional videos related to the use of JSTOR Stewardship are hosted through YouTube. These videos provide captions but do not currently have separately authored transcripts.</p> |

| Criteria                         | Conformance Level  | Remarks and Explanations   |
|----------------------------------|--------------------|--|
| 4.2.5 Usage with limited hearing | Partially Supports | <p>JSTOR Stewardship's interface and primary workflows do not rely on hearing and can be operated without audio input. Core functionality, including content upload, metadata creation, and publication, is accessible without the use of sound.</p> <p>Audio and video content available through JSTOR Stewardship is contributed by third parties. The platform automatically generates transcripts from the audio track of uploaded media, which may support users with limited hearing in accessing spoken information.</p> <p>JSTOR Stewardship does not validate the accuracy of automatically generated transcripts and does not require contributors to provide captions or transcripts for all media. As a result, the accessibility of contributed audio and video content for users with limited hearing depends on the quality and completeness of contributor-supplied or system-generated text alternatives.</p> <p>Support and instructional videos related to JSTOR Stewardship are hosted through YouTube and include captions but do not currently provide separate transcripts.</p> |

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--------------------|--|
| 4.2.6 Usage with no or limited vocal capability   | Supports           | There is no part of the JSTOR Stewardship interface that requires user speech  |
| 4.2.7 Usage with limited manipulation or strength | Partially Supports | <p>JSTOR Stewardship strives to ensure that all elements of the interface can be used via keyboard only. At the moment, we do not have the resources to test with certain types of assistive technology (adaptive keyboards, eye tracking software, etc). There are no aspects of the platform that require fine motor control or the operation of more than one control at the same time.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> <li>- Admin &gt; Users table is not keyboard-only accessible</li> <li>- Project Settings &gt; Fields table is not keyboard-only accessible</li> <li>- Project Settings &gt; Targets table is not keyboard-only accessible</li> </ul> <p>Remediation timeline expected end of Q1 2026.</p> |
| 4.2.8 Usage with limited reach                    | Partially Supports | JSTOR Stewardship is an online interface and device agnostic. Stewardship strives to ensure that all elements of the interface can be used via the use of a keyboard. There are no aspects of the platform that require fine motor control   |

| Criteria  | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
|   |                   | <p>or the operation of more than one control at the same time</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> <li>- Admin &gt; Users table is not keyboard-only accessible</li> <li>- Project Settings &gt; Fields table is not keyboard-only accessible</li> <li>- Project Settings &gt; Targets table is not keyboard-only accessible</li> </ul> <p>Remediation timeline expected end of Q1 2026.</p> |
| 4.2.9 Minimize photosensitive seizure triggers            | Supports          | <p>The JSTOR Stewardship platform itself does not have any content that would trigger seizures. Within the third-party content, it is possible that there is content that displays flashing at higher than recommended frequencies. To avoid seizure, users with photosensitivity should contact JSTOR support for more information prior to viewing videos.</p>  |
| 4.2.10 Usage with limited cognition, language or learning | Supports          | <p>JSTOR Stewardship strives to support users with limited language, cognitive and learning abilities in a variety of ways, as noted below:</p> <ul style="list-style-type: none"> <li>- The Stewardship interface does not contain fields that require timed reactions, or use any graphics or tools that may</li> </ul>   |

| Criteria | Conformance Level | Remarks and Explanations  |
|----------|-------------------|---|
|          |                   | <p>distract a user (i.e. carousel graphics, blinking or flashing images, etc).</p> <ul style="list-style-type: none"> <li>- There are no complex, multi-stage processes inherent in the core functionality of the Stewardship platform.</li> <li>- Consistency is provided on the Stewardship platform via predictable navigation and meaningful semantic structure.</li> <li>- Stewardship does not interfere with any assistive technology that aids individuals with limited cognitive, language and learning abilities.</li> <li>- Stewardship access is primarily IP based for large institutions and offers browser pairing ensuring that signing in is kept to a minimum.</li> <li>- The Stewardship platform is written in clear, simple language with the intention of making the cataloging and organization of content easy.</li> <li>- Errors on the platform are clearly defined and instructions for remediation are readily provided to assistive technologies.</li> </ul> |

| Criteria       | Conformance Level | Remarks and Explanations  |
|----------------|-------------------|---|
| 4.2.11 Privacy | Supports          | There are no features on the Stewardship that are provided for accessibility that impact a users privacy. |

## Chapter [5: Generic Requirements](#)

Notes:

## Chapter [6: ICT with Two-Way Voice Communication](#)

Notes:

## Chapter [7: ICT with Video Capabilities](#)

Notes:

| Criteria                                 | Conformance Level                   | Remarks and Explanations   |
|--|-------------------------------------|--|
| <b>7.1 Caption processing technology</b> | Heading cell – no response required | Heading cell – no response required  |
| 7.1.1 Captioning playback                | Supports                            | <p>As a provider of third-party content, any video content through JSTOR Stewardship is published by participating institutions. If there are no captions provided by the contribution, machine generated captions are created and provided along with the media content.</p> <p>The Support site has videos on how to use Stewardship. These videos are</p> |

| Criteria                         | Conformance Level | Remarks and Explanations  |
|----------------------------------|-------------------|---|
|                                  |                   | hosted through YouTube, which provides auto-generated captions.   |
| 7.1.2 Captioning synchronization | Supports          | Video content with synchronized audio hosted on JSTOR Stewardship has had captions machine generated and are displayed at the relevant timestamp. |
| 7.1.3 Preservation of captioning | Supports          | Video content with synchronized audio hosted on JSTOR Stewardship preserves caption data that is consistent with clauses 7.1.1 and 7.1.2.         |
| 7.1.4 Captions characteristics   | Does Not Support  | Video content with synchronized audio hosted via JSTOR Stewardship does not allow users to adapt or change the display of captions.               |
| 7.1.5 Spoken subtitles           | Does Not Support  | Video content with synchronized audio hosted via JSTOR Stewardship does not have a mode of operation to provide spoken output of the captions.    |
| 7.2.1 Audio description playback | Does Not Support  | Video content with synchronized audio hosted via JSTOR Stewardship does not currently provide a mechanism to select and play audio descriptions.  |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| 7.2.2 Audio description synchronization              | Does Not Support   | Video content with synchronized audio hosted via JSTOR Stewardship does not currently provide a mechanism to select and play audio descriptions  |
| 7.2.3 Preservation of audio description              | Does Not Support   | Video content with synchronized audio hosted via Stewardship does not currently provide a mechanism to select and play audio descriptions.   |
| 7.3 User controls for captions and audio description | Partially Supports | Video content with synchronized audio hosted via JSTOR Stewardship allows users to activate captions at the same level of interaction as the primary media controls. It does not provide the ability to activate audio descriptions. |

## **Chapter 8: Hardware**

Notes:

## **Chapter 9: Web (see WCAG 2.x section)**

Notes:

## **Chapter 10: Non-Web Documents**

Notes:

## **Chapter 11: Software**

Notes:

## **Chapter 12: Documentation and Support Services**

Notes:

## **Chapter 13: ICT Providing Relay or Emergency Service Access**

Notes:

## **Legal Disclaimer**

The information above describes the named product's ability to support the applicable Standards and Guidelines, subject to JSTOR's interpretation of those standards and the remarks in this document. This document addresses the named product only, as of the report date. For more information regarding the accessibility status of this product or other JSTOR products, please contact support@jstor.org.

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